



Newsletter

Issue 3: May 2013

Jim Fuller, PharmD. Appointed to Lead the Coalition

Effective April 29, Jim Fuller PharmD., will join the Coalition as President. Jim was formerly Vice President, Clinical Support Services at Wishard Health Services. Jim has been an active participant on the Executive and work groups of the Coalition since 2004. Jim brings a wealth of experience to the Coalition, and will be tremendously valuable as we expand our work and the visibility of the Coalition's efforts to make Indianapolis the safest place to receive healthcare in the nation.

Coalition Effectiveness Survey Results Revealed!

125 members completed a survey to measure their perceptions of the effectiveness of the Coalition. Areas of significant improvement from the 2010 baseline results include:

- Member engagement (sharing a common vision, members' abilities are effectively used, members' level of commitment)
- Leadership (exploring all points of view, managing conflict)
- Communication quality and frequency between members
- Decision making (consensus building)
- Cohesiveness and unity
- Satisfaction with the work of the Coalition
- Outcome: the Coalition is likely to improve patient safety in the community

The Results are In! Healthcare Worker Flu Vaccination to improve Patients' Safety

Community Health Network, IU Health, St. Francis Health and Wishard hospital implemented the Coalition policy requiring healthcare worker Flu vaccination with outstanding compliance results:

- Voluntary Compliance Rate during 2010-2011 Flu Season = 59%
- Mandatory Compliance Rate during 2012-2013 Flu Season = 98.5%

Coalition Joins Social Media Sites: Twitter and Facebook

Share what you are doing at your hospital to improve patient safety by using these Coalition Social Media channels:

- Facebook: <https://www.facebook.com/pages/Indianapolis-Coalition-for-Patient-Safety/423596474400268> (click "like")
- Twitter: <https://twitter.com/Indyptsafety> (click "follow")

AHRQ Releases Toolkit to Reduce Hospital Readmissions

The newly expanded Re-Engineered Discharge (RED) Toolkit gives hospitals step-by-step guidance on how to replicate a successful discharge process for all patients including those with limited English proficiency and from diverse cultural backgrounds. The new RED Toolkit prompts providers to assess the need for and obtain language assistance. It also takes users through the entire process from planning to monitoring implementation and outcomes. To download the toolkit, visit: <http://www.ahrq.gov/professionals/systems/hospital/red/toolkit/index.html>

To order copies of the instructional manual, contact the AHRQ Publications Clearinghouse at AHRQPubs@ahrq.hhs.gov or call 1-800-358-9295.

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